

Direct Debit

The easy way to have your Electricity Bill paid from your Bank

What is direct debit?

Direct debit is a service which allows you to make payments for yourself or on the behalf of someone else directly from your bank.

With two easy steps direct debit will take the hassle out of paying your Electricity Bill.

Advantages of direct debit

- No trouble of calling into a CEB Cash Office to pay
- No need to post your payment
- No cost of a money order or cheque
- No cost of envelopes and stamps
- No worry about arrears if you haven't been able to get to a CEB Cash Office
- No need to worry about making payments on time

Interested in direct debit?

We ask you for some personal information in order to arrange the direct debit from your Bank account. If the requested information is not provided, the CEB will not be able to organise the debit for you.

Two easy steps

To make payments automatically by having it deducted from your bank, all you need to do is:

■ Please visit our nearest Customer Service Offices, with all relevant documents, i.e. National Identity Card, latest electricity bill and bank account number.

■ Kindly complete and sign the form in this brochure.



The following Customer Services can be contacted for any additional information:

Section	Tel	Section	Tel
Bambous	452 1526	Pamplemousses	243 7525
Bramsthan	413 2589	Port-Louis	210 9022
Curepipe	601 1100	Quatre-Bornes	467 0723
Flacq	413 1352	Rivière du Rempart	412 4295
Goodlands	260 1700	Rose-Hill	401 2000
La Mivoie	483 4145	Souillac	625 5544
Mahebourg	631 3924	Rodrigues	832 0210



CENTRAL ELECTRICITY BOARD

Payment made easier & quicker

DIRECT DEBIT



Corporate Office

Rue Du Savoir, Cybercity, Ebene
Tel: 404 2000 - Fax: 454 7630/32
Email: ceb@intnet.mu
Website: ceb.intnet.mu

**Fast, Simple and
hassle-free**

Application Form

*Conditions apply

DIRECT DEBIT APPLICATION FORM

* Conditions apply

Date.....

To the Manager,

.....

Branch.....

Customer name

.....

Bank account No.....

I/We hereby authorise you to debit my/our Bank account with the amount as claimed by CEB for the following account, for which I / we have received prior invoice:

Customer CEB A/C No:

A/C in the name of:

.....

I/We have read, understood and agreed to be bound by the Terms and Conditions governing the operation of the Direct Debit Service as detailed in this brochure.

.....
Customer signature Date

.....
Customer signature Date

TERMS AND CONDITIONS

- 1.This application will be accepted and processed by the Bank upon verification of authorised signature(s) and mandate provided to the Bank by the CEB. This acceptance should be reflected on the CEB bill, whenever applicable. You shall pay the bill at the CEB Cash counter until the direct debit is effective
- 2.The Bank shall debit your account and settle any amount claimed by the CEB.
- 3.The Bank does not have to notify you about the execution or failure to execute any of the above payment.
4. In the event of any query with respect to payment, you shall liaise directly with the CEB.
- 5.The payment order:
 - a. will only be executed if your account is sufficiently funded;
 - b. will be effected only upon the request for payment from CEB to the bank; and
 - c. will remain valid until further notice.
6. Bank may apply its conditions, including additional fees, if payment cannot be done due to insufficient funds in your account.
7. The Bank will not be responsible for any overpayment effected on your behalf or any charges claimed by CEB.
8. The Bank shall debit your account with all relative charges, or fees (if applicable).
9. The CEB will inform you as soon as the application is approved by the Bank and the arrangement will come into effect thereafter.
10. In the event of rejection of payment for 3 consecutive months, CEB will cancel the direct debit arrangement on its system and inform the bank and the applicant accordingly.

Additional Terms and Conditions applicable for:

MCB's customers only

- 1.The payment order cannot operate on Junior savings accounts.
- 2.The Bank will proceed where applicable, with the cancellation, without prior notice, of direct debit after three consecutive failed payments.

SBM's customers only

- 1.The Bank has the right to amend or supplement any of these Terms and Conditions at any time with a notice of 15 (fifteen) days which will be provided to you. By using the Direct Debit service, you will be deemed to have accepted the changed Terms and Conditions.
- 2.You may terminate this agreement only by giving a notice in writing. This written notice should be delivered to any branch of the Bank at least 3 working days before the cancellation.
- 3.The Bank reserves the right to discontinue the Direct Debit service without necessity of any notification, whatsoever, as and when it feels necessary.

- 4.The Bank reserves the right to terminate this Agreement in whole or in part by giving prior notice of one month or more prior to termination.

MAUBANK's customer only

- 1.The Bank reserves the right to discontinue the direct debit service without having to assign any reason and without necessity of any notification whatsoever.

- 2.The Bank reserves its rights to review the terms and conditions of the Direct Debit service at any time in the future.

- 3.The Bank shall not be liable for any prejudice which may be caused in the event of the Bank failing to execute the request when so called by CEB for any cause or reason whatsoever.

BARCLAYS Bank's customers only

- The Bank reserves the right to cancel this authority at any time without advising you.